



Acclimatization protocol

The Masterfisch team thanks you for your order. You will soon enjoy your new animals!

Before introducing them into your aquarium it is necessary to acclimatize them. This part does not present any particular difficulty however, it must be carefully performed. We invite you to read the entire protocol before starting the procedure. It is equally important to feed the fish in your aquarium prior to beginning the acclimatization process.

A tutorial video is available in our website (menu *About us*, then Videos) to show you how to acclimatize your fish with the help of the Masterfisch kit.

Acclimatization protocol

duration : about 1hr

1 – Place the box on a chair next to your aquarium (a). Open up and unpack the contents in the box to verify all animals are there.

2 – Take the acclimatization kit and fix the drip distributor on the edge of the box (b). Verify taps are properly closed. Cut up plastic pipes (around 45cm each) that will help connect the distributor to different bags (c). You can couple up to 4 bags simultaneously with the Masterfisch kit.

3 – Use the rest of the pipe (approximately 1.20m) to connect the distributor to your aquarium (d). Do not forget to fill it up with water before plugging it in order to trigger it. Use the suction cup to keep it in place next to the aquarium.

4 – After opening the bags on the upper side (the closest possible to the metal clip), bore a hole in the bags using the wooden picks in order to allow the plastic pipes to pass through (e). Use the same wooden picks to fix the bags to the inner side of the box (f) to keep them in vertical position.

5 – Using the taps, fix the flow to 2-3 drops per second for each bag. If possible, dim the light in the room, or use only the blue light from your aquarium.

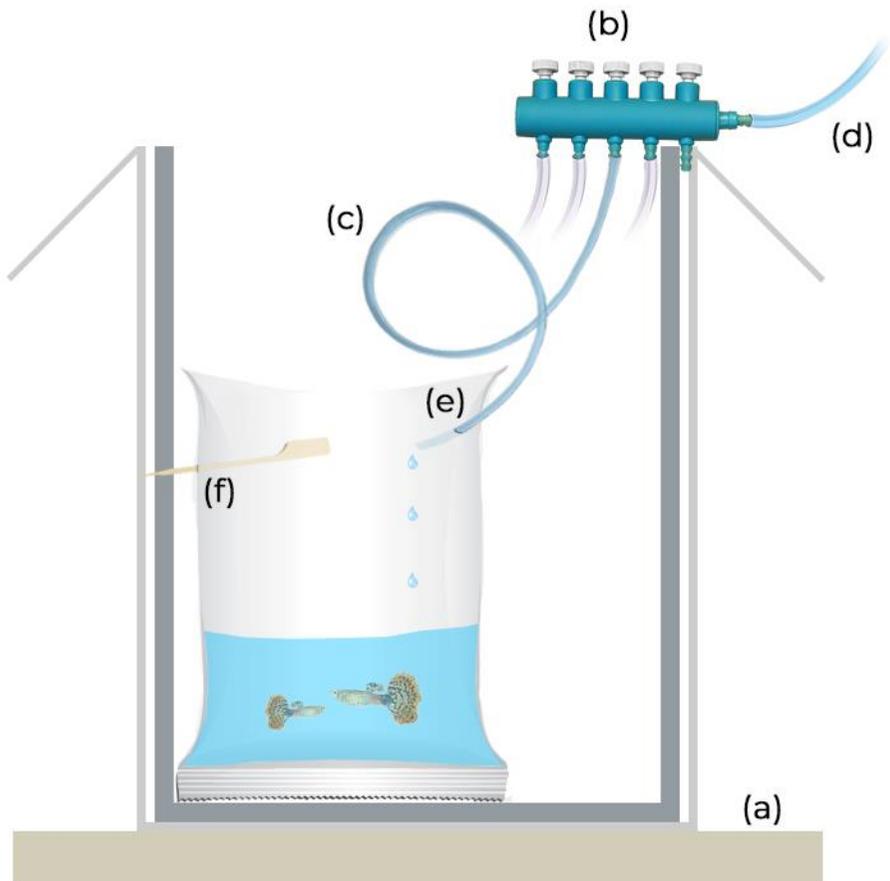
6 – After 10 minutes, verify water volume in the bags has increased (about twice) compared to the starting volume. If this is not the case, increase drop flow.

7 – Regularly check water volume in the bags. Should they risk overflowing, empty water to continue acclimatizing.

8 – After 45 minutes, verify water temperature between the bags and your aquarium does not exceed 1°C. Should this not be the case, increase drop flow and continue acclimatizing.

9 – Acclimatization comes to an end when water temperature in the bags is the same as that in the aquarium.

10 – Gently pour the content from the bags into your aquarium or use a landing/fishing net.



Beware : once the bags have been opened, acclimatization must not last more than 60 minutes. Never place an air pump during this process. This would create a violent ammonia rise that would harm animals.



Important points to keep in mind:

- Do not hesitate to watch our acclimatization tutorial video by scanning the QR code. We have specially prepared it to show you how to use the Masterfisch acclimatization kit.
- In order to reduce your fish aggressiveness towards newcomers, turn off the light from the aquarium or illuminate with blue light only for 12 to 24 hours.
- Sponges, gorgonians, stars, urchins and balloon fish must never be taken off water. These species must be poured into your aquarium with the water used during acclimatization.
- This guide is not adapted for acclimatizing anemones. Please contact us for further information.
- Begin feeding your new fish 12 hours after their introduction into your aquarium.
- Keep an eye on your animals during the 3 first days. This is probably the most sensitive period for them. Verify they are eating correctly. They must become acquainted to their new environment and find their place among all the other inhabitants.

In case of loss:

If an animal seems to be tired due to transport or in poor health, please inform us immediately so our technicians can provide assistance. **Any DOA (death on arrival) must be notified immediately by email or telephone to +44 0203 499 5849.**

Concerned animals must be photographed inside their sealed plastic bag then on a clear, flat surface in order to correctly identify them.

All pictures must be sent to info@masterfisch.co.uk the day of reception to benefit from guarantee and a refund.